



JOB DESCRIPTION

Role:	Assistant Grouting Technician
Department:	Contract Services
Reporting to:	Contract Services Manager and Grouting Supervisor
Works with:	Contract Services Manager, Contract Services Team and the SVI Technical Support Team
Responsible for:	N/A
Job Type:	Permanent, Full-time, Monday to Friday, 08:30 – 17:00, 40 hours per week
Salary:	DOE
Location:	Remote/Bradford on Avon Depot

SVI Introduction

This is a fantastic opportunity to join a growing family-run business with an excellent reputation in their field.

Steve Vick International (SVI) is dedicated to delivering cost-saving solutions for damaged, redundant, or outdated pipework. Since its foundation in 1981, SVI has been at the forefront in developing products and techniques for the repair, renovation and decommissioning of pipes. Predominantly, our work has been in the gas industry but increasingly we are undertaking projects in the water and nuclear sectors.



The company values are at the heart of its operations, offering customers a high-quality service and finding solutions to their problems, while also taking an active approach to training all staff to the highest standard.

This role will join an established and fast-growing department that represents the face-to-face customer experience of SVI and showcases its professional reputation within the gas industry.

In the role of Assistant Grouting Technician, you will be representing the company by assisting with on-site operations involving a comprehensive range of techniques and services.

We are looking for an individual who is skilled at building up strong and positive relationships, with the ability to always deliver a positive customer experience at every touch point.

Role Purpose

As an Assistant Grouting Technician, you will play a key role in supporting the growing grouting service delivered by the Contract Services department. In line with the company's strategic ambition to expand its offering beyond the gas industry and into large civil infrastructure projects, such as the High Speed 2 (HS2) railway. You will take ownership of and oversee grouting projects as they are secured.

The role also involves contributing to the planning and organisation of larger projects when required, ensuring SVI continues to deliver effective engineering solutions to customers across both large and small-scale operations.

Success Factors

Successfully supporting grouting projects from inception through to completion.

Assisting the Grouting Supervisor in the maintenance and care of grout rigs and associated equipment.

Progressing towards taking ownership of projects, leading on the operation of grout rigs and associated equipment.

Competencies, Skills and Knowledge

A basic working knowledge of Microsoft Office, including Word and Excel.

A willingness to learn about SVI's products and services, with full training given.

You will be enthusiastic, self-motivated and passionate about the quality of the work you support/produce and the level of service you provide.

A solid working knowledge of a grout rig and associated equipment.

You must be confident to work and function as part of a team.

You are a strong communicator who can anticipate and deal with objections to achieve results.



You are willing to continuously learn new skills and techniques.

A valid driving license is an essential requirement for the role due to daily travel.

Key Duties/Responsibilities

Responsible for the operation of the grout rig and associated equipment on site.

Ensuring all equipment is fit for purpose and that the correct equipment is present on each project.

Preparing and maintaining equipment ahead of and throughout each individual project.

Taking ownership of grout rig vehicles, ensuring they are roadworthy, clean, and well-maintained following each project.

Assisting the Business Development Manager and Grouting Supervisor during the planning stages of Grouting projects.

Supporting the delivery of projects through to successful completion.

Communicating confidently with customers on site regarding engineering solutions or any issues that may arise.

Available to assist on contracting jobs when required, including overseeing works or supporting the training and development of department members.

Assisting with complex works when required.

Provide the administration team with accurate and complete job sheets.

Protect the corporate image of SVI by always demonstrating professionalism and excellent, safe working practices.

Continually strive for improvement, in both your direct and in-direct areas of responsibility.

Embrace our core family business values by collaborating as a team and focusing on long-term growth and development.

SVI Benefits

We are committed to supporting our employees both personally and professionally. Our benefits package includes:

- Competitive salary
- 25 days annual leave plus bank holidays, with an incremental increase based on length of service
- Workplace pension scheme with matched contributions up to 7.5%
- Income protection insurance
- Life assurance
- Electric Car Scheme



- Medical cash plan to help with everyday healthcare costs
- Employee Assistance Programme (EAP), confidential support for personal and professional issues
- Charitable Giving Scheme
- Recruitment referral bonus scheme
- Cycle to Work Scheme
- Home and Tech Scheme
- Opportunities for personal and professional growth
- Exciting team and company-wide socials

How to apply

Please send a copy of your CV and a covering letter to Louise Clayton (louise.clayton@stevevick.com).



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