

INTEGRATED MANAGEMENT SYSTEM POLICY STATEMENT



SVI facilitates the manufacture and supply of material, equipment and contract labour for the repair and renovation of gas and water mains and services, along with the stopping of redundant pipes and laying of underground pipes and cables using trenchless technology. For certain types of plant, the company operates a hire facility. SVI also provide app based services for the safe connection of gas meters.

SVI supplies a high quality and uniform product on a global basis and, as such, will consult with customers to establish specific requirements and then meet those requirements, particularly in respect of product quality and timely delivery. The product will also conform to any applicable legislative and regulatory requirements relating to that specified sector, such as water, gas, nuclear or any other customer.

The ultimate responsibility for quality, environmental and information security matters rest with the Managing Director. However, authority will be vested in the QSHE Manager and other personnel to ensure that the quality, environmental and information security functions are companywide and that the standard product enhances customer satisfaction through effective application and continual improvement of the system.

Our Integrated Management System (IMS) Manual describes how the IMS has been implemented, maintained and evaluated to satisfy the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 27001:2022. This underpins our commitment to protect the environment and prevent pollution, ensure information under the control of SVI is protected and that we provide our clients with the best service possible. Additionally, this assists us in compliance with applicable legislation and regulations.

SVI aims to identify our areas of significant business, environmental and information security impact through a process of risk assessment and will apply necessary controls to eliminate or minimise these effects. Our top-level objectives monitor and measure the efficiency of these.

SVI's IMS objectives have been set following the SMART (Specific, Measurable, Achievable, Realistic and Timed) principles and are supported by documented policies and procedures. The Organisation aims to achieve the defined IMS objectives, which are developed in accordance with the context of the organisation and the results of risk assessments and the risk registers by ensuring set criteria is followed.

The company will ensure that the policy on Quality, Environmental and Information Security matters is understood and implemented by employees at all levels, as applicable. The IMS Manual is distributed to ensure it is accessible to all employees and made available to external interested parties where requested.

If necessary, SVI will employ the full resources of its organisation to resolve quality, environmental and/or information security matters.

Top Level Management Commitment:

Caspar Vick	Sean Noonan	Crock Harrison	Katie Higgins
Managing Director	Operations Director	Technical Development Director	Sales & Marketing Director

Date 1st February 2025 (Issue 13)

