

# **COUNTERFEIT, FRAUDULENT & SUSPECT ITEMS POLICY**

#### SCOPE

Steve Vick International has safety as our overriding priority and we regard the co-operation of our supply chain throughout the tiers as essential to maintain the highest standards for all the goods we supply.

We understand the potential risks concerning the supply of Counterfeit, Fraudulent and Suspect Items (CFSI) within the supply chain, and to this end we only choose suppliers that can demonstrate the quality and source of the goods that we require.

All our employees involved in the purchasing of goods have been informed about the potential for CFSI and advised that all goods must be purchased directly from the manufacturers or from agreed and official distribution channels.

## **DEFINITIONS**

#### Counterfeit

Items intentionally manufactured, or altered to imitate a legitimate product in order to pass themselves off as genuine. Counterfeit product can be deficient materially or inability to reliably function to the specified conditions

#### Fraudulent

Fraudulent items are misrepresented with intent to deceive, including items with incorrect identification or false certifications. They may also include items sold by entities that have acquired the legal right to manufacture a specified quantity of an item but produce a larger quantity than authorised and sell the excess as legitimate inventory

## Suspect

An item about which there is an indication by visual inspection, testing, or other preliminary information that it may not conform to accepted standards, specifications and/or technical requirements and there is a suspicion that the item may be counterfeit, fraudulent or nonconforming.

Additional information or investigation is needed to determine whether the suspect item is acceptable, non-conforming, counterfeit or fraudulent

#### Item

Although I stands for item, it can be a product but can also be a service.



Steve Vick International, Treenwood Industrial Estate, Bradford on Avon BA15 2AU, UK



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#### **PROCEDURE**

# Supplier Audits

Suppliers are asked if they have their own Quality policies in place. A quality accreditation is preferred, ISO 9001 or equivalent. Annual audits on our top suppliers are conducted to ensure they are maintaining the high standards SVI expects from them.

Our suppliers are contractually required to have robust processes in place to initially assess a prospective supplier and then to monitor their work to ensure that it continues to meet the quality, schedule, safety and price requirements that both they and SVI expect.

# 2. QA checks on in-coming items

All equipment that comes onto site is quality checked by the QSHE manager, or other employees. Each batch of items has batch numbers on them, making it easier to track the source of items if there are any identified issues.

# Investigating Non Conformances.

All non-conformances are investigated by the QSHE manager, and investigation meetings held with Managing Director. SVI takes all non-conformances raised by its customers very seriously and will investigate all on them thoroughly.

**APPROVAL** 

Sean Noonan

**Operations Director**